



RYLANDS FARMHOUSE

RYLANDS FARMHOUSE PRIVACY POLICY

INFORMATION COLLECTED

Rylands Farmhouse collects personal information from visitors to the website through the use of enquiry and reservation forms, signing up to receive email newsletters and every time you direct e-mail us your details. You may visit the site without signing up to our forms but our servers do collect the domain names of where you're visiting from, and the browser as this allows us to monitor website engagement and analysis which in turn, helps us monitor and improve the content on the website. Personal information that is collected including email addresses, phone numbers and information such as names are voluntarily given by a visitor signing up for more information on our product. Your privacy is important to us and we confirm that we will never release your personal details to any third party for their mailing, or marketing purposes.

HOW WE USE YOUR INFORMATION

We may use you the information you provide for the following purposes via telephone and email:

To ensure the content on site is efficient and usable for the device that you are accessing it on.

To keep you updated with news and promotions that we believe you may be interested in.

To process your order, manage your account, personalise any future correspondence.

WHO HAS ACCESS TO YOUR INFORMATION?

All personal information that is retained by Rylands Farmhouse and is not sold, transferred or disclosed outside the company, or to any third party, except if we need to comply with any legal obligation. When using our secure online booking system, the purchase is processed by a third-party company who specialise in the secure online capture of debit and credit cards transactions.

COOKIES

Cookies are used on websites that are sent by an organisation to your computer and stored on your hard drive to allow the website to recognise when you visit. This can help improve the website experience to the user, and collect information about your behavioural patterns. If you want to know when cookies are being used, you can notify your browser to alert you.

OTHER WEBSITES

This site may contain links to other sites of all third parties. We are not responsible for the content or privacy practices of those other sites. We may revise this Privacy Policy from time to time. You are responsible for checking this policy when you visit our site to review the current policy. If you do not agree with the policy, you should cease use of the website immediately. With regards to information sharing with our third party agencies we will not accept any responsibility if their security, data protection systems are breached.

GENERAL DATA PROTECTION REGULATION (GDPR)

The General Data Protection Regulation (GDPR) is a piece of EU legislation that came into force on the 25th May 2018. It was introduced to give individuals more control over their personal data and how it is stored. It is important that we have your permission to store a record of your personal data so that we can continue to share our new and exclusive offers with you. Across the website and on all of the data capture forms, we provide our website visitors with the option to sign up to receive our marketing data. If you opt in, your information will be used to manage your account, personalise future correspondence and notify you of news and promotions of other services we provide.

CHANGES TO THE PRIVACY POLICY

Rylands Farmhouse may update this privacy policy from time to time. We will notify you of any changes by posting the new privacy policy on the site. We advise you to review this privacy policy periodically for any changes.